

Dear guest,

Visit Vienna! - Even if the Gothic master builders and Baroque castle owners had not thought of wheelchair users. And if also today, barrier-free construction still occasionally falls victim to architectural gimmicks or a lack of consideration.

For years, the Vienna City Administration has made efforts to provide services for people with disabilities and special needs: from sloped sidewalks to guiding strips for the blind in subway stations. But there is still a lot to do: at private companies as well as historic attractions, where landmark protection makes technical changes difficult.

More information, less frustration. That is our guiding principle when it comes to guests with disabilities and special needs. Don't hesitate to ask us for any information that you require. There is one thing you can count on: Whenever obstacles need to be overcome, the friendly Viennese locals will be glad to assist you. The information in these guidelines is well-researched and up to date, but unfortunately it can also change without our knowledge. We would be very grateful if you would let us know about any errors that you may notice and we will correct them.

**VISIT VIENNA! - NOW. FOREVER.**

Your Vienna Tourist Board Team

**WIEN-HOTELS & INFO**

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[info@vienna.info](mailto:info@vienna.info)

[WWW.VIENNA.INFO](http://WWW.VIENNA.INFO)

With the **VIENNA CITY CARD** you can use public transport (subway, bus or tramway) for 24, 48 or 72 hours or the Big Bus to explore the city and get discounts to numerous attractions. Many of these sights already provide discounts to visitors with a valid disability card and their companions, and are unable to offer additional price reductions in such cases. The Bonus Book will give you information on where the **VIENNA CITY CARD** is accepted. You can buy the **VIENNA CITY CARD** at your Viennese hotel, at the Tourist Information Center (1st District, Albertinaplatz, daily 9:00 to 19:00, 10<sup>th</sup> District, Vienna Main Station - Am Hauptbahnhof daily 9:00 to 19:00), at sales and information booths of the Wiener Linien or in the online shop at: [www.wienkarte.at](http://www.wienkarte.at).

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Publisher: Vienna Tourist Board, A-1030 Vienna.

Version dated: January 2018. All information provided without guarantee.

## RESTAURANTS, CAFES & HEURIGE

The following restaurants, inns, cafés and heurige were selected by Viennese expert food critics and presented in the brochure "Shopping, Wining & Dining in Vienna", published by the Vienna Tourist Board, including opening times and culinary offerings. In response to a questionnaire, these establishments provided the following information:

### RESTAURANTS

#### BITZINGER'S AUGUSTINERKELLER (VIENNA CARD DISCOUNT)

1., Augustinerstrasse 1, Tel. +43-1-533 10 26, info@bitzinger.at, daily 11:00–00:00

Main entrance via ramp (on demand, length: 120 cm, height: 35 cm), no steps, door width: 250 cm, double swinging door. Vinothek also accessible via ramp (on demand, length: 120 cm, height: 35 cm), door width: 120 cm, single swinging door, 4 wheelchair-accessible parking spaces (2 up to 50 m away, 2 up to 100 m away). No wheelchair-accessible restroom. Seeing-eye dogs permitted.

[www.bitzinger.at](http://www.bitzinger.at)

#### CAFÉ RESTAURANT AUGARTEN

2., Obere Augartenstrasse 1, in Augarten Palace, Tel. +43-1-211 24-400, April 1 to October 31, 10:00–22:00 (weekends from 09:00), November 1 to March 31, 10:00–18:00 (weekends from 09:00. Closed from December 24 to 26).

Dining garden, main entrance: no steps, simple swinging doors, wheelchair-accessible restroom, no signed disabled parking spaces, seeing-eye dogs permitted.

[www.augarten.at/restaurant](http://www.augarten.at/restaurant)

#### GLACIS BEISL

7., in the MuseumsQuartier, Breite Gasse 4, Tel. +43-1-526 56 60

Main entrance: no steps, elevator (door width: 120 cm, cabin depth: 140 cm, cabin width: 140 cm), single swinging door (door width: 110 cm), wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.glacisbeisl.at](http://www.glacisbeisl.at)

#### HARD ROCK CAFÉ WIEN (VIENNA CITY CARD)

1., Rotenturmstrasse 25, Tel. + 43 1 535 04 03

Main entrance via a mobile ramp (length: 152 cm, height: 5.5 cm, width: 2 x 20 cm), double swinging door, door width: 195 cm, side entrance: single swinging door, no disabled parking spaces, wheelchair-accessible restroom, elevator available (elevator door width: 89.5 cm, cabin depth: 140 cm, cabin width: 110 cm), seeing-eye dogs permitted;

Menus in Braille and audio menus for blind and guests and guests with impaired vision available  
[www.hardrock.com/cafes/vienna/de](http://www.hardrock.com/cafes/vienna/de)

### KOLARIKS HIMMELREICH

2., Prater 74 / Strasse des 1. Mai, Tel. +43-1-729 49 99-74

Main entrance: no steps, double swinging door, door width: 165 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.kolarik.at](http://www.kolarik.at)

### KOLARIKS LUFTBURG

2., Prater 128, Waldsteingartenstrasse, Tel. +43-1-729 49 99-301

2 parking spaces for visitors with disabilities, main entrance: no steps, double swinging door, door width 230 cm, wheelchair-accessible restroom, garden with gravel surface, paved pathways, seeing-eye dogs permitted.

[www.kolarik.at](http://www.kolarik.at)

### KOLARIKS PRATERFEE & FEENZELT

2., Prater 121, Hauptallee, Tel. +43-1-729 49 99

2 parking spaces for visitors with disabilities, main entrance: no steps, Praterfee: double swinging door, one door width: 69 cm, both open: 138 cm, Feenzelt: one door width: 100 cm, both together 200 cm. Wheelchair-accessible restroom, garden with gravel surface, seeing-eye dogs permitted.

[www.kolarik.at](http://www.kolarik.at)

### LE CIEL AT THE GRAND HOTEL VIENNA

1., Kärntner Ring 9, Tel. +43-1-515 80-9100

Main entrance: no steps, door width: 180 cm, double swinging door. 4 elevators: door width: 110 cm, cabin depth: 140 cm, cabin width 170 cm (1 elevator: cabin depth: 208 cm, cabin width: 190 cm). Wheelchair-accessible restroom, 3 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

[www.leciel.at](http://www.leciel.at)

### MEIEREI IM PRATER

2., Hauptallee 3, Tel. +43-1-728 02 66

Main entrance: no steps, door width: 150 cm, side entrance: ramp, no steps, width: 150 cm, wheelchair-accessible restroom available, seeing-eye dogs permitted.

[www.meierei.at](http://www.meierei.at) (only in German)

### PFARRWIRT-THE OLDEST INN IN VIENNA

19., Pfarrplatz 5, Tel. +43-1-370 73 73, daily 12:00–00:00

Side entrance: via wheelchair-accessible elevator no steps, double swinging door, sufficient parking spaces less than 50 m away, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.pfarrplatz.at](http://www.pfarrplatz.at)

### SCHWEIZERHAUS

2., Prater 116, Tel. +43-1-728 01 52, March 15–October 31, daily 11:00–23:00

Garden with gravel and concrete paths. Main entrance: no steps, ramp available (width 290 cm to 360 cm). Side entrance: ramp (width 90 cm to 120 cm). 18 steps to kitchen floor, 18 steps on buffet floor, 27 step to terrace on second floor, 19 steps in new building to second floor. Elevator to second floor: door width: 120 cm, cabin depth: 160 cm, cabin width: 120 cm. Wheelchair-accessible restroom, 4 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

[www.schweizerhaus.at](http://www.schweizerhaus.at)

### STADTGASTHAUS EISVOGEL

2., Riesenradplatz 5, Tel. +43-1-908 11 87

Main entrance: no steps, wheelchair-accessible restroom, seeing-eye dogs permitted, terrace wheelchair-accessible from Riesenradplatz.

[www.stadtgasthaus-eisvogel.at](http://www.stadtgasthaus-eisvogel.at)

### RESTAURANT STEIRERECK

3., Am Heumarkt 2a, Tel. +43-1-713 31 68

Side entrance: no steps, door width 220 cm, wheelchair-accessible restroom available, elevator: door width 90 cm, cabin depth 150 cm, cabin width 120 cm, seeing-eye dogs permitted.

[www.steirereck.at](http://www.steirereck.at)

### STIEGL AMBULANZ

9., Alserstrasse 4, Hof 1, Tel. +43-1-402 11 50, Sun–Thu 08:30–00:00, Fri & Sat 08:30–01:00

Entire restaurant: no steps and no thresholds, double swinging door, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.stiegl-ambulanz.com](http://www.stiegl-ambulanz.com) (only in German)

### RESTAURANT TIAN

1., Himmelpfortgasse 23, Tel. +43-1-890 46 65, Tue–Sat 12:00–14:00 and 17:45–21:00

Main entrance: 2 steps, automatic sliding doors, side entrance: no steps, access to wheelchair-accessible restroom via elevator, seeing-eye dogs not permitted

[www.tian-vienna.com/wien](http://www.tian-vienna.com/wien)

### RESTAURANT UNKAI IN THE GRAND HOTEL VIENNA

1., Kärntner Ring 9, on the eighth floor of the Grand Hotel Vienna, Tel. +43-1-515 80–9110

Main entrance: no steps, door width: 104 cm, single swinging door. Elevator: door width: 110 cm, cabin width: 190 cm, cabin depth: 210 cm. Wheelchair-accessible restroom available. 5 parking spaces for visitors with disabilities. Seeing-eye dogs permitted.

Unkai Sushi Bar on ground floor is NOT wheelchair-accessible

The food and drinks menus at Unkai and Unkai Sushi are read aloud to blind and vision-impaired people with the aid of the app MENUSPEAK.

[www.unkai-sushi.at](http://www.unkai-sushi.at) (only in German)

### VESTIBÜL IM BURGTHEATER

1., Universitätsring 2, Tel. +43-1-532 49 99, Mon–Fri 11:00–00:00, Sat 18:00–00:00

Main entrance: no steps, door width: 125 cm, double swinging doors, wheelchair-accessible restroom, garden: no steps, seeing-eye dogs permitted.

[www.vestibuel.at](http://www.vestibuel.at) (only in German)

### RATHAUSKELLER (VIENNA CITY CARD)

1., Rathausplatz 1, Tel. +43-1-405 12 10, Mon–Sat 11:30–15:00 and 18:00–23:00

An elevator for people with disabilities and special needs is available through the inner courtyard of City Hall. 1 parking space for people with disabilities. Wheelchair-accessible restroom. Elevator: door width: 150 cm, cabin width: 150 cm. Seeing-eye dogs (with muzzle) permitted.

[www.wiener-rathauskeller.at](http://www.wiener-rathauskeller.at)

### RESTAURANT YAMM! (VIENNA CITY CARD)

1., Universitätsring 10, Tel. +43-1-532 5 44, Mon–Wed 08:00–23:00, Thu–Fri 08:00–01:00, Sat 09:00–01:00

Main entrance: no steps, double swinging door, width of one door: 90 cm, width when both doors open: 175 cm, 18 steps inside to the regular restrooms and to further seating areas, wheelchair-accessible restroom on first floor, wheelchair-accessible guest garden can be reached from restaurant, seeing-eye dogs permitted.

[www.yamm.at](http://www.yamm.at)

## CAFÉS

### DEMEL K. U. K. HOFZUCKERBÄCKEREI

1., Kohlmarkt 14, Tel. +43-1-535 17 17-0

Main entrance: no steps, door width: 115 cm, double swinging door, elevator: door width: 75 cm, cabin width: 115 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.demel.com](http://www.demel.com)

### CAFE DOMMAYER

13., Auhofstrasse 2 / Dommayergasse 1, Tel. +43-1-877 54 65

Main entrance: no steps, double swinging door, side entrance: no steps, handicapped-accessible restroom, seeing-eye dogs permitted.

[www.oberlaa-wien.at](http://www.oberlaa-wien.at)

### CAFÉ HOFBURG (VIENNA CARD DISCOUNT)

1., Innerer Burghof 1, Tel. +43-1-24 100-420, daily 10:00–18:00

Main entrance: with 1 step (height 6 cm), single swinging door, second door leaf opens to a total width of 130 cm, side entrance above Sisi Museum: no steps, single swinging door, sidewalk table area: no steps, wheelchair-accessible restroom, parking space for people with disabilities available, seeing-eye dogs permitted.

[www.cafe-wien.at](http://www.cafe-wien.at)

### GERSTNER-LA CITÉ BEI PEEK & CLOPPENBURG

7., Mariahilfer Strasse 26–30, Tel. +43-1-890 45 31, Mon, Tue, Wed 10:00–19:00, Thu and Fri 10:00–20:00, Sat 09:30 am–18:00

Main entrance and side entrance on Stiftgasse: no steps, wheelchair-accessible elevator, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.gerstner.at](http://www.gerstner.at)

### GERSTNER-K U. K HOFZUCKERBÄCKEREI

1., Kärntner Strasse 51, Tel. +43-1-526 13 61, daily 10:00–23:00

Main entrance: no steps, double swinging door (door width 172 cm), 51 steps inside, elevator available (door width: 80 cm, cabin depth: 113 cm, cabin width: 132 cm), wheelchair-accessible restroom, seeing-eye dogs permitted, menu available in Braille

[www.gerstner-konditorei.at/der-hofzuckerbacker.html](http://www.gerstner-konditorei.at/der-hofzuckerbacker.html)

### CAFÉ RESTAURANT KAHLENBERG

19., Am Kahlenberg 2–3, Tel. +43-1-328 15 00-700, restaurant@kahlenberg.eu, daily 11:00–23:00 (depending on weather)

Main entrance: no steps, door width 180 cm, automatic sliding doors, ramp (length: 450 cm, width: 120 cm), wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.kahlenberg.eu](http://www.kahlenberg.eu)

### CAFÉ RESTAURANT LANDTMANN (VIENNA CITY CARD)

1., Universitätsring, Tel. +43-1-241 00–120, daily from 07:30–24:00

Main entrance: no steps, door width: 120 cm, double swinging door, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.landtmann.at](http://www.landtmann.at)

### CAFÉ RESIDENZ (VIENNA CITY CARD)

13., Kavalierstrakt, Schloss Schönbrunn, Tel. +43-1-241 00–310

Main entrance: 3 steps, door width: 120 cm, double swinging door, wheelchair-accessible restroom, ramp in delivery area, 2 parking spaces for visitors with disabilities, seeing-eye dogs permitted.

[www.cafe-wien.at](http://www.cafe-wien.at)

### CAFÉ-RESTAURANT WEIMAR (VIENNA CITY CARD)

9., Währinger Strasse 68, Tel. +43-1-317 12 06

Entrance on Währinger Strasse at same level as sidewalk, door width 160 cm, no step, wheelchair-accessible restroom, 2 parking spaces for visitors with disabilities (Prechtlgasse), seeing-eye dogs permitted.

[www.cafeweimar.at](http://www.cafeweimar.at)



## HEURIGE

### WEINGUT WIEN COBENZL

19., Am Cobenzl 96, Tel. +43-1-320 58 05, Mon–Wed 07:00–12:00 and 13:00–17:00, Thu 07:00–12:00 and 13:00–16:00, Fri 07:00–12:00

Main entrance: no steps, automatic doors, wheelchair-accessible restroom, parking spaces less than 50 m away, seeing-eye dogs permitted.

[www.weingutcobenzl.at](http://www.weingutcobenzl.at) (only in German)

### WINZERHOF LEOPOLD

21., Stammersdorfer Strasse 18, Tel. +43-1-292 13 56, Feb, Apr, Jun, Aug, Oct, Dec daily from 14:00

Main entrance: 1 step (10 cm), single swinging door, door width: 155 cm, side entrance: no steps via ramp (length: 180 cm, height: 14 cm, width 97 cm), single swinging door (door width: 90 cm), entire restaurant area accessible by wheelchair, no parking spaces for visitors with disabilities, wheelchair-accessible restroom, seeing-eye dogs permitted

[www.winzerhof-leopold.at](http://www.winzerhof-leopold.at) (only in German)

### BUSCHENSCHANK WEINGUT WOLFF

19., Rathstrasse 44–46, Tel. +43-1-440 23 35, daily 11:00–24:00

Main entrance: no steps, door width: 160 cm, wheelchair-accessible restroom, seeing-eye dogs permitted.

[www.wienerheuriger.at](http://www.wienerheuriger.at)

### WEINGUT SCHILLING

21., Langenzersdorfer Strasse 54, Tel. +43-1-292 41 89

Main entrance: ramp: length: 40 cm, height: 15 cm, door width: 150 cm, single swinging door, ramp to garden: width: 140 cm, wheelchair-accessible restroom, private parking lot next to main entrance, seeing-eye dogs permitted.

[www.weingut-schilling.at](http://www.weingut-schilling.at) (only in German)

You can find more restaurants in the BIZEPS "Dining with few obstacles" guide (in German), which you can download at: [www.bizeps.or.at/shop/lokale.doc](http://www.bizeps.or.at/shop/lokale.doc)